

Service's Topic		Expected level					Perceive level					Very Dissatisfied	NEVER
		Excellent	Good	Average	Poor	Very Poor	Excellent	Good	Average	Poor	Very Poor		
Library Resources (Print & Electronic)													
11	"Printed books/ textbooks" are adequate and meet your needs												
12	"Printed journals/magazines" are adequate and meet your needs												
13	"e-book databases" are adequate and meet your needs												
14	"e-journal databases" are adequate and meet your needs												
Stang Mongkolsuk Library's Services													
15	Your satisfaction of Electronic Information Service												
16	Your satisfaction of Document Delivery Service												
17	Your satisfaction of Library's Computer Service												

Part 3 Overall satisfaction and suggestions

1	Please choose the level of library satisfaction (Overall)				
	<table style="width: 100%; border: none;"> <tr> <td style="text-align: center; width: 50%;"><u>Expected level</u></td> <td style="text-align: center; width: 50%;"><u>Perceive level</u></td> </tr> <tr> <td style="text-align: center;">Very poor <<< 1 2 3 4 5 >>> Excellent</td> <td style="text-align: center;">Very poor <<< 1 2 3 4 5 >>> Excellent</td> </tr> </table>	<u>Expected level</u>	<u>Perceive level</u>	Very poor <<< 1 2 3 4 5 >>> Excellent	Very poor <<< 1 2 3 4 5 >>> Excellent
<u>Expected level</u>	<u>Perceive level</u>				
Very poor <<< 1 2 3 4 5 >>> Excellent	Very poor <<< 1 2 3 4 5 >>> Excellent				
2	What did you find most satisfying in this library?.....				
3	What did you find least satisfying in this library?.....				
4	Will you come back to use the library services again and also recommend to your friends or colleagues? <input type="radio"/> Yes <input type="radio"/> No				
5	Please specify the library name (in either Thailand or abroad) that is the best practice and role model for development in your opinion.				
6	Suggestions for further development Mahidol University Library and Knowledge Center.....				

Your feedback is highly appreciated and will help us to improve our library services. Thank you for your kind cooperation.



We hold a drawing to reward user for taking time to complete surveys.
**Lucky participant will win a Mi Smart Band 4,
 USB Wristband and Marvel gifts.**

Scan QR code >>>>>

